

Its image, success and position in the market depend on the declaration and implementation of the **MOVENTIS** Policy. It is a strategic decision that identifies and includes the companies of the **MOVENTIS** group in the performance of their activity of providing and operating regular and discretionary public services for the transport of passengers by road, and in general all kinds of land transport, whether urban or interurban, national or international, including all activities related to auxiliary services thereof. Our policy is based on the following basic principles:

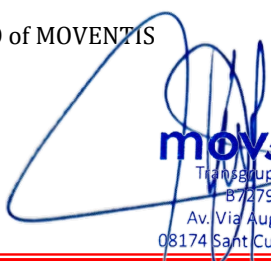
1. Leadership in service quality in the sector through the improvement of competitiveness and the provision of resources that allow the identity and prestige of the companies of the **MOVENTIS** group to be maintained and developed.
2. Compliance with all applicable legal and regulatory requirements and all those to which the organisation subscribes voluntarily, for greater efficiency and good service to customers and with the commitment to transparency, which also includes the improvement of working conditions and the protection of the occupational health of workers, and the continuous improvement of OSH management and performance.
3. To protect the environment including the prevention of pollution that may be caused as a result of its activities and services. Likewise, deepen other specific commitments to environmental protection that may include, among others, the sustainable use of resources, mitigation and adaptation to climate change and the protection of biodiversity and ecosystems, promoting awareness and active participation of personnel within environmental management
4. Each person at **MOVENTIS** is responsible for carrying out their work safely, with quality and always looking out for the environment. All levels of command are responsible for providing, within their scope of action, safe and healthy working conditions, for the prevention of work-related injuries and deterioration of health. The aim is to eliminate hazards and reduce risks to OSH by encouraging the consultation and participation of staff and their representatives.
5. Ensure that our customer service and facilities are fully accessible.
6. Contribute to the improvement of road safety on all fronts on which we are responsible for it or an interested party, determining the factors that influence traffic accidents and incidents and acting on key aspects to reduce or eliminate them.
7. To promote teamwork for the comprehensive use of the capabilities and synergies of **MOVENTIS**, with a vision of the future.
8. Internal and external communication at all levels between areas and companies, which allows the transmission of efforts to customers, suppliers and staff, promoting the use of ICT channels.
9. Promotion of internal relations and professionalization, each identifying its clientele and suppliers (external and internal) and orienting activities to meet their needs.
10. Development of staff competencies and maintenance of standards of attitude and conduct in internal and external relations.
11. Continuous improvement of the effectiveness of the management system.
12. Commitment to the principles of business ethics and transparency in all areas of action and in all its business areas, as set out in the Moventia Compliance System.

In this way, the services provided will meet the quality expectations of our customers and suppliers, minimizing risks to our staff and the environment and ensuring compliance with applicable requirements, eliminating non-conformities when they occur and establishing methods to prevent them from occurring again.

With the individual and collective demonstration of our spirit we will achieve the desired objectives and develop our image, ensuring the future for all.

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CEO of MOVENTIS



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